

SMS Phishing Scam - Alert for CU Members

We wish to draw your attention to a phishing scam text in circulation purporting to be from 'Credit Union', claiming that accounts have been 'placed on hold' and asking recipients of the text to click a link to verify their account. It appears that when a person clicks on the link they are either asked to complete account details on line on a cloned version of the ILCU website, or they receive a phone call purporting to be from the ILCU main line number +353 1 614 6700 from a person asking them for their account details.

We are aware of at least one credit union member who followed these instructions which resulted in them losing an amount of money from their credit union account.

What we have done

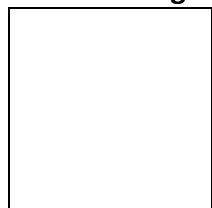
We have reported this phishing scam to the Gardai at Pearse Street and we have also reported the matter to our website company who in turn have raised an abuse request with the company hosting the scam website. We hope to have the site taken down as soon as possible but this does not mean that a similar scam site will not emerge elsewhere.

What we need you to do

We need you to use your various channels (website, social media, email etc) to issue a communication to your members outlining the phishing scam and making it clear to them that they should ignore any text or email purporting to be from their credit union which asks them to click on a link to verify their account.

We suggest the following wording;

SMS Phishing Scam Alert



“We've been made aware of a scam text, purporting to be from 'Credit Union', claiming that accounts have been 'placed on hold' and asking the recipient to click a link (to a cloned credit union website) to verify their account. Your credit union will never contact you by text or email asking you to click a link to verify your account.

If you get such a text or email, please do not click on the link. Similarly, if you receive a phone call masked to appear that it is from the number +353 1 614 6700, please do not answer, or hang up immediately.

If you are in any doubt about any message you receive in relation to your credit union account, please contact your local credit union directly.”

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